



GSA Greater Southwest Region

August 2, 2002

Mr. Carl Crider, President
Frontier Waterproofing, Inc.
332 East Oak Street
Denton, TX 76201

Dear Mr. Crider:

Subject: Roof/Masonry Restoration, U.S. Post Office/Courthouse,
Galveston, TX

I would like to extend my sincere appreciation to you and your staff for the outstanding exterior restoration services performed in association with the Roof/Masonry Restoration project at the U.S. Post Office/Courthouse in Galveston, TX.

You and your staff distinguished yourselves as being extremely attentive to all of the technical, historical, and political requirements associated with the project. Indeed the commitment to quality by all parties involved made a critical, positive difference throughout the construction phase. As a result, the project was completed with outstanding success and high praise from the building's management staff and tenants.

I will always be looking forward to working again with you and your staff on future projects. With your company, I know that every reasonable effort to accomplish and exceed the project's goals will be successfully achieved.

A plaque reflecting my appreciation for you and your staff's commitment and exceptional services that were provided has been obtained. In addition, to reflect his sincere appreciation for the services provided, a plaque is hereby presented by the Honorable Judge Samuel B. Kent of the U.S. District Court.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. Hales".

Don Hales
Roofing/Waterproofing Program Manager
Property Development (7PD)
Public Buildings Services
General Services Administration

U.S. General Services Administration
819 Taylor Street
Fort Worth, TX 76102-6195
www.gsa.gov